



Managed Security Service Provider



\$135 / User

Support Services

Help Desk & Onsite Support

Remote Worker Support

IT Business Reviews (virtual CIO)

Microsoft 365 & Azure Administration

Vendor Management

Multi-Factor Authentication Support

Email & Endpoint Security

Cyber Security Risk Assessment

Dark Web Password Scan

Windows Security Updates

24x7 Server & Network Monitoring

Vulnerability Scans

Security Awareness Training

Remote Office Security

Managed Enterprise Mobility + Security*

Barracuda Office 365 User Backup

Data Protection Add-ons

Monthly Price

Barracuda Server Backup (2TB)

\$300

Barracuda Server Backup (4TB)

\$500

Barracuda Server Backup (6TB)

\$800

Barracuda Server Backup (12TB)

\$1,400

Deployment Services

Hourly Rates

Desktop Technical Services



Server/Cloud Professional Services



Microsoft Unified Communications

User / Month

Microsoft 365 Business Voice

\$15

Security Compliance & Audit

Password Manager

Optional

Threat Protection & Response

Optional

Security Information Event Management

Optional



60

SECONDS

Average Response Time

90%

TICKETS

Closed Within 24 Hours

98%

CLIENT

Positive Ticket Surveys



"Everything with CNS is easy. I don't have to worry about any IT issues at all. They've made my job so much easier. I feel like they've been an extension of my work family."

- Ray Stone Inc.



Hourly rate charges apply



Minimum 10 Users

*Microsoft 365 Subscription Purchase Required

CNS
Your Partner in Technology

Microsoft
Partner

SONICWALL®



Barracuda

916-366-6566 | www.CallCNS.com

Managed IT Service Provider



Whether you are ready to transition to a cloud environment or extend the value of an existing IT investment, you need a trusted partner in technology. Capital Network Solutions offers project consultation, remote management and ongoing support for all your business IT needs. We also provide advanced security and productivity solutions with cloud-based services from SonicWall, Barracuda, Microsoft Office 365 and Azure.

Managed IT & Security Benefits



24x7 Support - You receive outsourced IT support for administrative and maintenance functions, as well as a robustly staffed help desk team to support all of your employees.



Network Security - CNS provides the standard anti-virus and malware protection and manages your Windows software security patches. We also offer advanced firewall and mobile security solutions to protect your network and data.



Security Compliance and Audit - For companies that need to meet industry-specific compliance and regulation standards, CNS offers enterprise-level threat protection.



Data protection - Get cost-effective protection for all your data from cybercriminals, natural disasters, hardware failures and more. We protect your data on-premise and in the cloud with Office 365 and Barracuda Backup.



24x7 Server & Network Monitoring - We monitor your systems and your network infrastructure 24 hours a day, seven days a week for predictive failures and security threats.



Microsoft Office 365 and Azure - We can migrate your entire business to Office 365 as well as administer the cloud services that meet your business needs. As a Microsoft Cloud Solution Provider, CNS accepts monthly billing, so you only pay for what you use.



Mobility - With Microsoft Office 365, OneDrive, Teams and SharePoint, you get space in the cloud to securely and efficiently store, backup and share files. You can easily access your data from virtually any device and synchronize for offline access.

CNS is a Microsoft Cloud Solution Provider with over 30 years of experience serving Northern California businesses. Our biggest asset is our highly trained technical staff. Each technician has a specific role, allowing us to manage and support your IT with ultimate efficiency. As a Microsoft Cloud Solution Provider, we deploy cloud-based technologies to ensure that we match our clients' needs.

"Managed services provided us a cost-saving rather than having someone on staff full-time. When I have an issue, I speak directly with a CNS technician. Even if I catch them after-hours, they are going to be responsive."

Morton & Pitalo Inc

By partnering with CNS and Microsoft, you will maximize your IT environment's uptime and efficiency, letting you focus on your core business.



Barracuda

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Managed Security Service Provider



There was a time when anti-virus, firewalls, spam filters and data backups were enough to protect your business. With more data moving to the cloud and cybercriminals getting more sophisticated, times have changed. To further protect your business against today's threats, CNS developed security solutions and best practices that follow the Cyber Security Framework developed by the National Institute of Standards and Technology (NIST).



IDENTIFY

- Cyber security risk assessment
- Vulnerability scans
- Vendor and supplier assessment

PROTECT

- Multi-Factor Authentication
- Security Awareness Training
- Data Backup

DETECT

- On-premise firewall appliance
- Advanced email threat protection
- Threat protection and response

RESPOND

- Security breach response plan
- Communication
- Annual security audit

RECOVER

- Review breach and risks
- **Restore affected capabilities**
- Update IT policies

By partnering with CNS and Microsoft, you will maximize your IT environment's uptime and efficiency, letting you focus on your core business.

▶ MAKE YOUR EMPLOYEES THE FRONTLINE OF CYBER DEFENSE.



Let us provide you a full picture of your company's security posture and potential risk, so the employees who were the weakest link in your defense can become its strongest point of protection.

CYBER-ATTACKS ARE ON THE RISE

Because employees are the core of any business, they will be the main target for cyber criminals. Making sure your people stay up-to-date with cyber security knowledge, and teaching them to recognize threats, is imperative to the security of your business. The threat landscape is constantly evolving, and so should your approach to defense.

TRAIN AND PHISH!

Trained and aware employees are critical to securing an organization, and an effective, ongoing internal security awareness program can help reduce your company's vulnerability, turning the "weakest link" in your cyber defenses into its greatest strength.

92.4%
of malware is
delivered via email

Security awareness training and phishing simulations go hand in hand. Phishing has become very sophisticated and almost undetectable, as criminals have found ways to make their emails as realistic as possible. Phishing simulations test employees on how they would respond to a real-life phishing attack. We can send these mock attacks at staggered times, avoiding the "prairie dog effect" where employees warn one another of the email, for the best measurement of all employees' awareness. We'll track which employees have clicked on a phishing email, who has given away their password and who has ignored the email.

90%
of security breaches are
inadvertent, unintentional,
and caused by
human error.

Once a learning gap is detected, we'll deliver interactive educational videos to the most susceptible users. These easy-to-understand, short and visually engaging training videos include an online quiz to verify the employee's retention of the training content. Training can be delivered regularly, to reinforce the importance of every employee's role in protecting your business.

Designed to Protect Against Human Error.

PHISHING SIMULATION & SECURITY AWARENESS TRAINING.

DETECT

Employees often use the same password for multiple services on the web, such as CRM, e-commerce sites, and social media. Proactive monitoring for stolen and compromised employee data on the dark web allows us to detect when a problem arises, before a major breach occurs.

PHISH

We can send scheduled phishing campaigns, including customized messages to fit each group or department, at random times during a specified period. With an ever-changing threat, it is important that your employees are exposed to all the latest phishing traps set by criminals.



TRAIN

It is not always disgruntled workers and corporate spies who are a threat. Often, it is the non-malicious, uninformed employee. Our easy-to-understand, short and visually engaging training videos end with an online quiz to verify the employee's retention of the training content.

MEASURE AND TRACK

Your regular Security Threat Report will demonstrate the overall cybersecurity posture of your organization, to include dark web credential compromises combined with employee phishing and training campaign results.

WHY YOU NEED AN INTEGRATED, ONGOING PROGRAM

- Cyber-attacks are on the rise; particularly among small- and mid-sized businesses.
- You may have the most up-to-date and strongest security systems in place, but this will be a wasted investment if you don't also train and test your staff.
- Threats are ever-evolving and become more sophisticated and harder to detect. Regular training on the latest criminal tactics will help mitigate risk.

Your employees are your first and primary line of defense against online crime. Equip them with the knowledge and skills they need to protect themselves - and your business - from criminal elements.

CNS

Your Partner in Technology

Collaborate in the Cloud with Microsoft 365

Everything you need, wherever
you need it, in one solution.



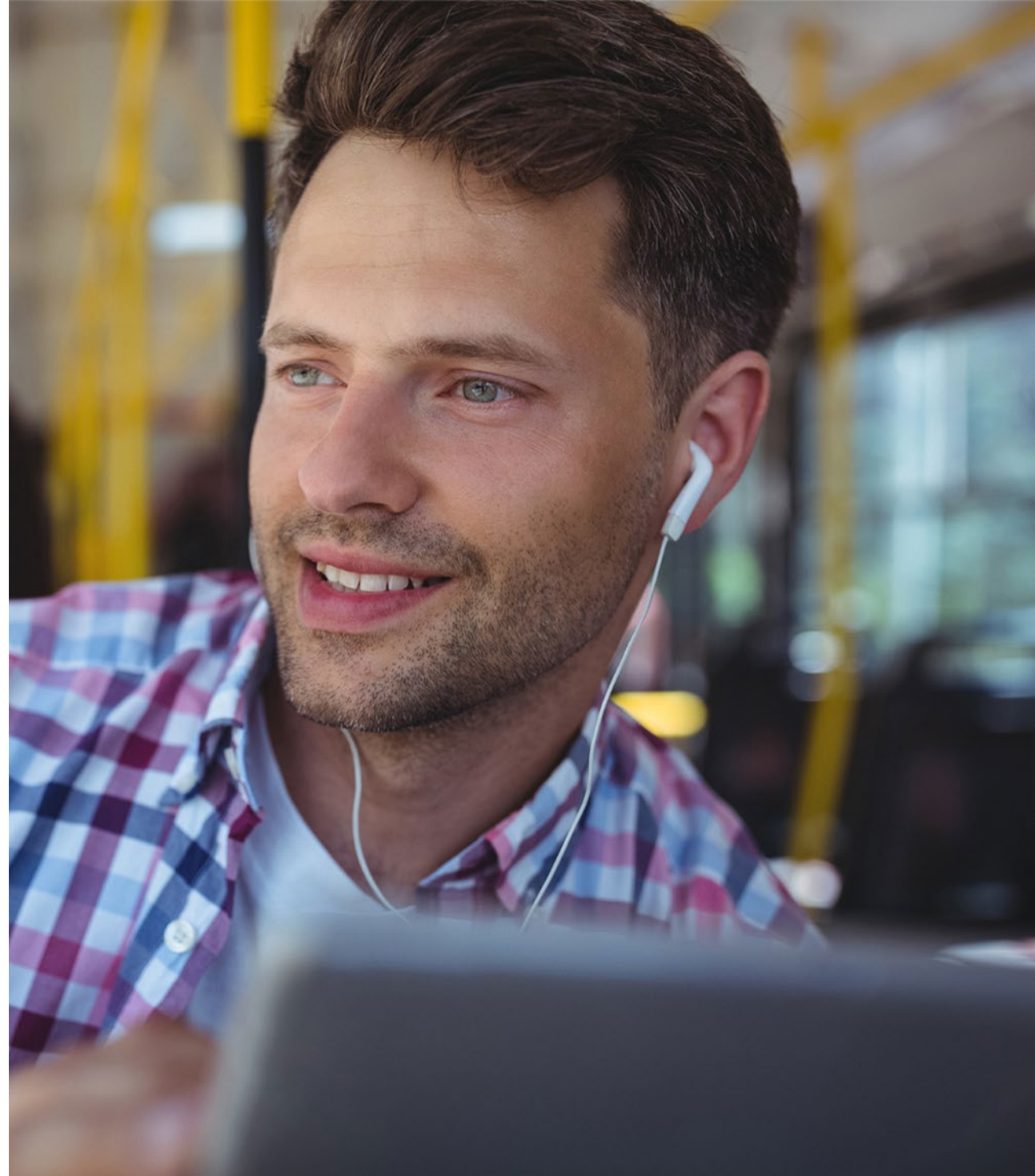
CNS

Your Partner in Technology

Your company needs to
work from home to
continue doing business.

Eliminate on premise servers

- SharePoint File Access
- Windows Virtual Desktop Apps
- Manage Devices in Azure
- Teams Meetings & collaboration



Imagine a workplace without walls or limits.

- ✓ Real-time collaboration on documents.
- ✓ Ability to work from anywhere on any device.
- ✓ All files for projects in one accessible place.
- ✓ Online meetings at the click of a button.
- ✓ Simple device management and always-on security.

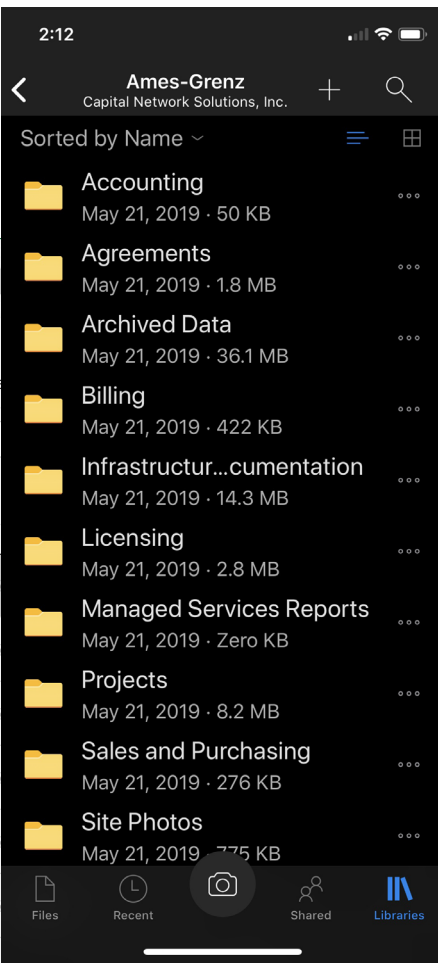
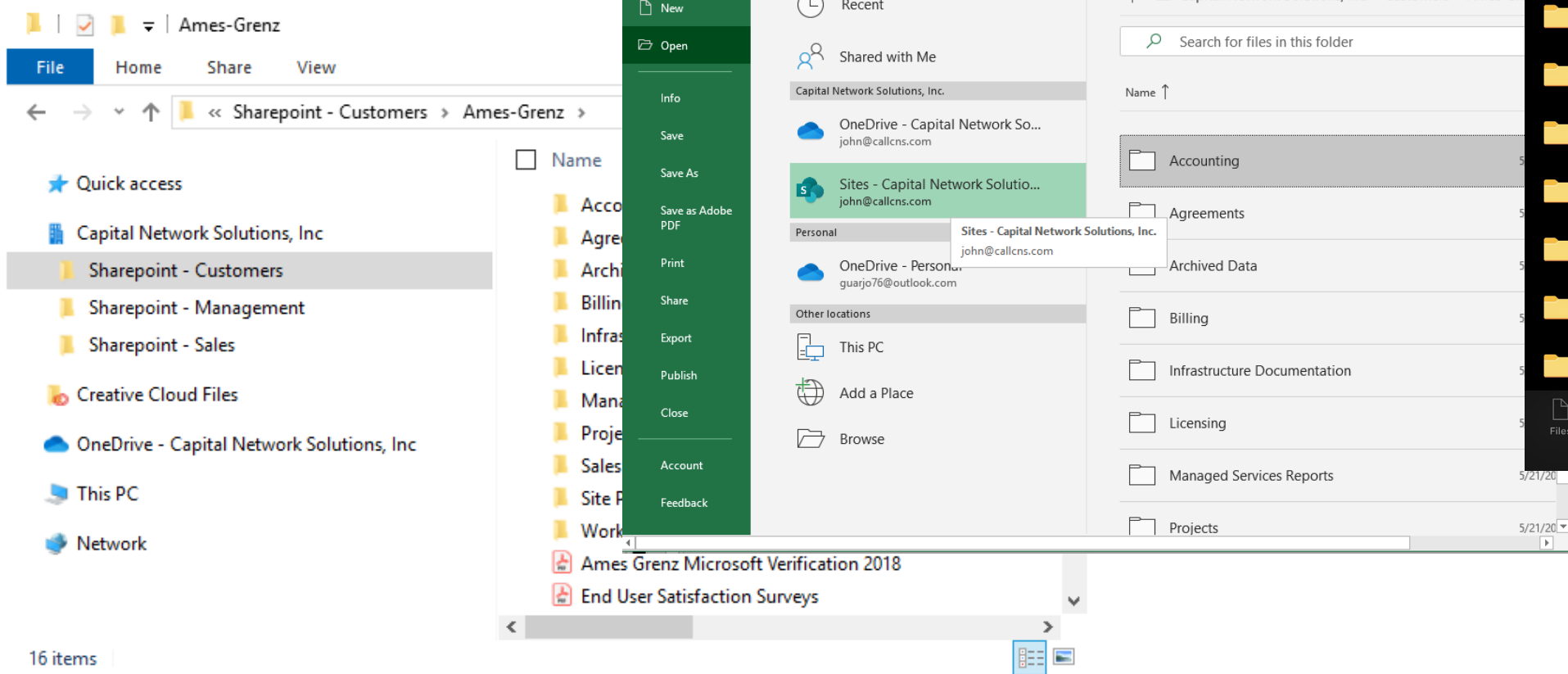


Access SharePoint File Library

✓ Mobile devices.

✓ From Office Apps

✓ PC File Explorer



Windows Virtual Desktop

- Access remote Desktop and application as service in the cloud.
- Run traditional applications/databases without a local server.
 - QuickBooks
 - SAGE
 - American Contractor
 - Dynamics



Sample Larry's Landscaping & Garden Supply - QuickBooks Premier Edition 2020

File Edit View Lists Favorites Company Customers Vendors Employees Banking Reports Window Help

Search Company or Help

Home Page Insights

You are using a sample company file

Create a new company file

My Shortcuts

- Home
- My Company
- Income Tracker
- Bill Tracker
- Calendar
- Snapshots
- Customers
- Vendors
- Employees
- Bank Feeds
- Docs
- Reports
- User Licenses

COVID-19 Resources

- Turn on Payroll
- Accept Credit Cards
- Order Checks & Supplies
- Track time with TSheets

Home

VENDORS

- Purchase Orders
- Receive Inventory
- Enter Bills Against Inventory
- New: Business Loans
- Manage Sales Tax

Enter Bills

Pay Bills

CUSTOMERS

- Sales Orders
- Accept Credit Cards
- Create Sales Receipts
- Create Invoices
- Receive Payments
- Statement Charges
- Finance Charges
- Statements
- Refunds & Credits

EMPLOYEES

- Payroll Center
- Pay Employees
- Pay Liabilities
- Process Payroll Forms
- HR Essentials and Insurance

WHAT'S NEW

Remote Desktop

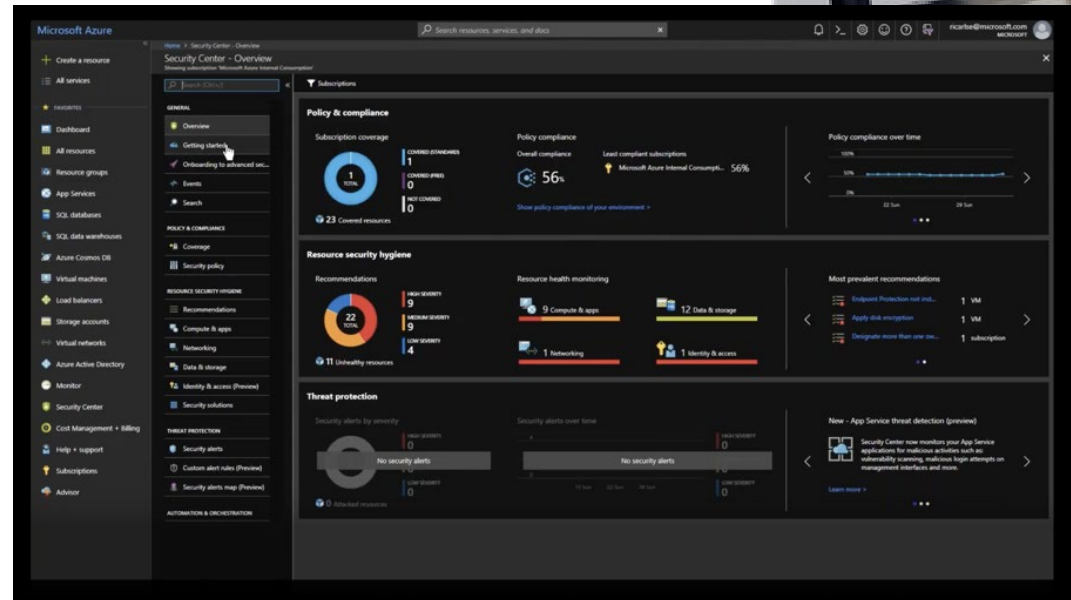
CNS

- Access
- Acrobat Reader DC
- ConnectWise Manage
- Excel
- Internet Explorer
- OneDrive
- OneNote 2016
- Outlook
- PowerPoint
- Publisher
- QuickBooks Premier E...
- Word
- John's Demo...

Hosted Applications running on a remote desktop in the cloud

Remove your server completely with Azure Active Directory

- ❖ User and Device Management
- ❖ Identity & Access Management
- ❖ Profiles
- ❖ Passwords
- ❖ Conditional Access
- ❖ Security Policies
- ❖ Store Encryption Keys



Chat from anywhere



Remote workers communicate and collaborate with Microsoft Teams

Chat from anywhere

Meet from anywhere



Team Meeting
9:00AM - 9:30AM

[Join now](#)

Collaborate from anywhere

Call from anywhere